Shirley Valentine
Frequently Asked Questions
If you would like these Frequently Asked Questions in large print, please contact the Box Office on 01204 520661 or email boxoffice@octagonbolton.co.uk and we will arrange this for you.

Here is some useful information to make your visit go smoothly.

**Where does the Shirley Valentine performance take place?**
In the Lecture Theatre in the basement of Bolton Museum and Library. The Lecture Theatre has been especially adapted to create an intimate theatre atmosphere for the performance.

**Is the Library accessible?**
There are six wide shallow steps at the entrance to the building from ground level to the front doors, with handrails. There is a ramp to the left of the steps. The Library Lecture Theatre is downstairs in the basement of the library/museum – there will be staff there to help guide you as you enter through the large main doors.

**Is the Library Lecture Theatre accessible?**
The theatre is in the basement so is accessed via the large staircase or the lift, both of which are in the foyer as you enter through the main doors.

There are steps within the auditorium. The entrance is from the back of the auditorium, there are four rows to the front and three rows to the back.

If you use a wheelchair, mobility impairment or any other access need please let the Box Office know when booking your tickets so we can offer you the best seats.
An infra-red hearing system for hearing enhancement will be available at all our performances. We have two types of Hearing Enhancement Aids, headsets and loop headsets.

Headsets are for customers who don’t wear hearing aids. The receiver is worn in the ears and amplifies the sound of the performance for customers. Volume can be adjusted using the dial at the front.

The loop headset, worn like a necklace around the neck, works in conjunction with a customer’s own hearing aid by switching the hearing aid to the “T” position. When wearing the loop, the customer is able to hear the sound of the performance via their hearing aids. Volume can be adjusted using the dial at the front. Please reserve your headsets or loop with our Box Office on 01204 520661 or email boxoffice@octagonbolton.co.uk.

If new places cause anxiety for you, we’d be happy to offer a pre visit to familiarise yourself with the venue, this can be arranged by calling our friendly box office team on 01204 520661 or email boxoffice@octagonbolton.co.uk.

If there are any aspects of your visit that we could help with to make your experience more pleasant and enjoyable, please get in touch and talk to us and we will do our best to assist.

We welcome everyone to our performances and have the following access performances for Shirley Valentine.

**Monday 24 February, 7.30pm - Captioned performance** where spoken word is displayed on a unit suspended above the stage, similar to subtitles on the television. This performance is particular helpful to D/deaf, deafened and hard of hearing customers and customer whose first language is not English.

**Tuesday 25 February, 7.30pm - Audio Described performance** with a live commentary broadcast of the performance, describing the action, set design, costumes and facial expressions, through a headset. The headset is booked for you at the time of booking. A touch tour is available before the performance and guide dogs are welcome.
Thursday 27 February, 7.30pm - British Sign Language (BSL) interpreted with a BSL interpreter stood on the stage during the performance, signing the dialogue and songs.

**How do I get there?**
Bolton Museum and Library is situated in the heart of the town centre opposite from the Octagon Theatre Building on Le Mans Crescent. The postcode is BL1 1SE. It is a five-minute walk from the train and bus stations.

![Map of the area showing the location of Bolton Museum and Library.](image)

**Where can I park?**
After 6pm there is free on-street parking on Le Mans Crescent, although spaces are limited. There are also disabled parking bays there too.

The nearest car park is the Octagon NCP multi-storey car park (postcode: BL1 1TN)
Theatre patrons get a discounted rate from the NCP car park if parking after 5pm. Please bring your ticket to the venue for validation.

If you are attending on a Saturday, the NCP car park is free.

**What time should I arrive?**
The doors will open 1 hour before the performance start time; we recommend that you arrive 30 minutes before the show time to be seated before the performance starts.

**Where do I collect my tickets?**
Most tickets will have been posted or emailed, please ensure you bring these with you, if you have selected "print at home" these can be shown on a phone or printed. If you do need to collect tickets, there will be a pop-up Box Office at the library 30 minutes before the show. This will be downstairs, just outside the Library Lecture Theatre.

**Will I be able to buy a drink?**
There will be a small, cash-only, pop-up bar selling alcoholic and soft drinks, confectionery and programmes. This will be downstairs in the basement next to the auditorium and open from 1 hour before the show starts. Please note we are unable to offer hot drinks or ice creams.

If you have any other questions or queries, please get in touch with our friendly box office team on 01204 520661. (Phone opening times are Mon-Sat 9.30am - 4.30pm)

We hope you enjoy the show!

**Please note:**
All information is correct at the time of going to print.
The Octagon reserves the right to make alterations if necessary.

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